



## Broker Bulletin: 2018-02

## Complaints October 15, 2018

### Effective Date

Immediately

### Changes to TCF Broker Origination Guide

We have made the following changes to the TCF Broker Origination Guide:

In Section 2, added the following new Subsection 2.8.0:

#### **2.8.0 Complaints**

Broker shall inform TCF if Broker receives a complaint regarding Origination Services provided by Broker in connection with the Origination Program. Broker shall provide TCF with a copy any written complaint, if applicable.

You may access the revisions at \_\_\_\_\_.

### Questions

If you have questions about this Bulletin, please contact your Business Development Manager.